

## *SNAPSHOT from FY 2020 ANNUAL REPORT*



The Library is open 6 days a week for in-person service, offers curbside pickup, serves homebound patrons, and offers a variety of online services and programming for Library patrons of every age

**TOTAL VISITS:** **107,221 visitors** (serving an average of **400** people each day)  
**103,772** visits to the Library by **21,287** registered users  
**3,449** visits to the Library's Outreach vehicles by **619** registered users (daycares, senior facilities, schools, shut-ins)

**LIBRARY COLLECTIONS:** **132,327** barcoded books  
**19,269** media items (recorded books, music CDs, DVDs, etc.)  
**80** magazine & newspaper subscriptions  
**71** electronic database subscriptions  
**167,040** e-books (text)  
**41,506** downloadable books (recorded)  
**1,961** e-videos

**LIBRARY USAGE:** **106,047** book circulations  
**25,542** media materials circulations  
**1,200** magazine circulations  
**38,325** downloadable circulations  
**Total: 171,114** items borrowed

**29,257** books, periodicals, reference, Inter-library loan, and database services used within Library  
**14,154** internet sessions and **45,608** wireless login sessions

**LIBRARY PROGRAMS/EVENTS:** **1,080** library-sponsored programs for children, adults, general public  
**16,549** attendance at library-sponsored programs  
**7,559** views of **80** recorded programs across four platforms  
**19** people registered for one-on-one technology training  
**295** meetings held by community groups and individuals

<b>Return on Investment to Citizens:</b>	106,047 books @ \$25 average book cost:	\$2,651,175
	25,542 media @ \$35 average A-V cost:	\$893,970
	38,325 downloads @ \$10 average download cost:	\$383,250
	1,200 issues @ \$5 average magazine issue:	\$6,000
	28,257 items @ \$10 average in-house usage:	\$282,570
	14,154 internet sessions @ \$1 per session:	\$14,154
	45,608 wi-fi sessions @ \$1 per session:	\$45,608
	16,549 attendances @ \$2 per "admission":	\$33,098
	7,559 views of online events @ \$2 per view	\$15,118
	295 meeting room uses @ \$25 per reservation:	\$7,375
	19 one-on-one tech training @ \$50 per session	\$950

**TOTAL COMMUNITY RETURN ON INVESTMENT: \$4,333,268**